

YICHEN WANG

Senior Product Manager | AI Platforms and Fintech SaaS

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Career profile | Live product demos | Leadership recommendations

AI PLATFORMS / DATA PRODUCTS / ENTERPRISE INTEGRATIONS

PROFESSIONAL SUMMARY

Product leader specializing in AI-enabled B2B SaaS, enterprise platforms and financial automation. Translates customer needs and technical constraints into product strategy, prioritized roadmaps and delivery-ready requirements. Combines technical fluency in integrations, identity, data and AI evaluation with enterprise UX judgment and cross-functional delivery across Europe, North America and Asia to improve adoption and operational efficiency.

CORE SKILLS

Product: Strategy, roadmaps, discovery, product requirements documents (PRDs), launch planning, metrics, OKRs, stakeholder alignment, end-to-end product lifecycle management and competitive product research.

Delivery: Agile/Scrum (PSM/PSPO), prioritization, cross-functional delivery, stakeholder communication and backlog management.

Platforms: REST APIs, ERP integrations, multi-tenancy, OAuth/IAM, access controls, AP/AR automation, systems thinking, technical trade-offs, Azure/AWS fundamentals, access governance, workflow design and process optimization.

AI and data: AI agents, Model Context Protocol (MCP), LLM/RAG evaluation, orchestration, human review, NLP/OCR product work, data quality and ingestion.

Analytics and UX: Product analytics, SQL/Python, instrumentation, A/B testing, adoption and engagement, customer/user research, UX collaboration and portfolio prototyping.

PROFESSIONAL EXPERIENCE

Technical Product Manager - Platform and Data | Quadient Digital

Feb 2023 – Present | Remote

Enterprise SaaS for financial automation and customer communications.

- Led shared-platform and integration product development **supporting a cloud customer base of 4,000+**, improving operational efficiency and enabling upsell; **supported €37m in Quadient Digital revenue growth during my tenure at Quadient.**
- Led AP/AR platform unification, supporting **Cash Dashboard's June 2026 general-availability launch** and enabling unified cash-flow and working-capital visibility across a financial automation portfolio trusted by **2,100+ finance teams.**
- Defined AP/AR **Unified ERP connector** workflows for registration, setup, lifecycle management, sync visibility and error recovery, contributing to a reported **35% improvement in overall integration-adoption efficiency.** AR product context: **\$53 billion in receivables processed** and a **34% average reduction in days sales outstanding (DSO)**
- Led AI-assisted support automation, self-service and case routing with human escalation, contributing to cross-product support unification and a reported **55% reduction in support-ticket rate.**
- Led the successful launch of **Quadient Hub**; contributed requirements for shared integration, authentication, organization selection, permissions and onboarding across **Involve, Impress, AR and AP.**
- Led AI platform discovery across agent workflows, MCP, cash-flow forecasting, support triage and anomaly detection; prioritized use cases and translated findings into PRDs.
- Aligned Product, Design and Engineering on platform decisions across multi-tenancy, APIs, orchestration and reliability trade-offs.

Product Manager | Charoen Pokphand Group Co., Ltd.

Jun 2021 – Jan 2023 | Remote

CPX B2B sourcing SaaS for buyer and supplier workflows within the group's innovation center.

- Owned product vision, roadmap and PRDs for end-to-end buyer and supplier workflows.
- Established a data-quality strategy that **improved data accuracy and processing efficiency by 34%**.
- Delivered AI/OCR watermark detection and invoice-context extraction, contributing to a reported **67% increase in customer engagement**; used instrumentation to prioritize improvements.

Data Product Manager | Axiom Technology Group

Jun 2019 – May 2021 | Beijing, China | Hybrid

Data science and education consultancy delivering SaaS, analytics and data solutions.

- Supported launches of a location-recommendation SaaS product and an online education platform.
- Defined MVP scope and roadmap through research and data-led prioritization; iterative online-learning improvements contributed to reported **revenue growth of 22%**.
- Partnered with data scientists on NLP and BERT sentiment analysis to translate behavioral insights into product improvements; collaborated on data-ingestion pipelines into Snowflake.

Assistant Product Manager Intern | ofo

Feb 2018 – Jun 2018 | Beijing, China | On-site

- Researched user needs, daily habits and travel patterns for dockless bike sharing; partnered with data and operations on a product report for APEC-related analysis.

Product Analyst Intern | Mountains of Imagination

Nov 2015 – Sep 2017 | Beijing, China | Hybrid

- Analyzed usage, tracked engagement KPIs and identified product issues using Python and SQL.
- Supported A/B testing and product improvements, contributing to a **12% increase in positive feedback** and **17% growth in customer traffic**.

EDUCATION AND CERTIFICATIONS

University College Dublin | M.Sc. Data Science | Sep 2018 – Oct 2019

Statistics, machine learning, deep learning, databases and behavioral data analysis.

Beijing Jiaotong University | B.Eng. Architecture & Engineering | Sep 2013 – Jun 2018

Engineering, systems thinking, human-computer interaction and UX design.

Professional Scrum Master (PSM) | Professional Scrum Product Owner (PSPO)

SELECTED PROJECTS

Company delivery and independent products | Demos: yichenwangtech.com/product-lab

Quadient — Shared platform and ERP integrations (company). Led shared-platform and connector workflows across authentication, organization selection, permissions, setup, sync visibility and error recovery.

Quadient — Cash Dashboard (company). Owned AP/AR platform direction supporting the general-availability launch, unifying payables and receivables for cash and working-capital visibility; led AI discovery across cash-flow forecasting, MCP and agent workflows.

CPX — AI/OCR document workflows (company). Delivered watermark detection and invoice-context extraction for B2B buyer and supplier workflows; used instrumentation to prioritize improvements.

Yichen Lens — Product intelligence (independent product). AI-assisted product research with human-controlled agent workflows: editable research plans, source-linked claims and structured comparisons, with reviewable reports and explicit unknowns.

Yichen Resolve — Financial exception operations (independent product). PSP payout reconciliation across bank and ERP evidence, deterministic matching, bounded AI suggestions and auditable human decisions.

TOOLS AND ADDITIONAL INFORMATION

Tools: Jira, Confluence, Figma, Miro, SQL, Python, Postman, Salesforce workflows; Azure/AWS fundamentals.

Languages: Chinese — native; English — full professional proficiency.

Work authorization: Poland / EU — no sponsorship required. **Work arrangements:** On-site, hybrid or remote.